

भारत सरकार पृथ्वी विज्ञान मंत्रालय भारत मौसम विज्ञान विभाग		GOVERNMENT OF INDIA MINISTRY OF EARTH SCIENCES INDIA METEOROLOGICAL DEPARTMENT
मौसम विज्ञान केंद्र, केंद्रीय वेधशाला, पैलेस रोड, बेंगलुरु 560001 METEOROLOGICAL CENTRE, CENTRAL OBSERVATORY, PALACE ROAD BENGALURU 560001		

No. 2874 /AMC-2016

Dated : 12.10.2017

Sub: Calling for quotations for providing AMC service for PCS and peripherals at AMO KIAL for the period Nov 2017 to Oct 2018.

Meteorological Centre, palace road, Bangalore, is a unit of India Meteorological Department, a Government of India Department, in MoES, whose mandate is serving nation by issuing weather forecast to the user public, including aviation services. This office invites quotations for providing AMC for PCs and peripherals installed at KIAL Airport at Bangalore. (details of PCs and peripherals are provided in Annexure.)

Following are the terms and conditions for entering into AMC

The terms and conditions (Technical) are as follows:

1. The company should be a reputed one with good track record in the field of servicing.
2. The company should have a minimum experience of 10 years in the field of providing AMC to PCS and peripherals.
3. The aim of AMC is to get the specified services smoothly from the existing Hardware and Software under Network.
4. No person below the age of 18 years shall be deputed for providing servicing.
5. AMC will be for a period of one year from 01.11.2017 to 31.10.2018.
6. Machine down time should not be more than 24 hours from the time of report of fault. In case of failure and if however, it takes longer time fully functional standby / replacement should be given. This would include the attached peripherals also.
7. AMC will include functioning of all the installed hardware and other accessories installed during the operation of the contract.

The terms and conditions (Commercial) are as follows:

1. Contractor shall not subcontract the hardware maintenance jobs to any outside agency including their franchisee
2. The contract shall be for a period of one year from which the contract is signed.
3. The contract can be terminated at any time by giving one-month notice to the party in writing at the discretion of this office.
4. Payment shall be made quarterly at the end of each quarter, on providing satisfactory services certified by this office. No advance payment will be made.
5. The bills for AMC will have to be submitted in triplicate.
6. All complaints / problems reported should be rectified to user's satisfaction by the contractor.

Quotes, along with company profile, are to be addressed to "The Director-in-charge, Meteorological Centre, Palace Road, Bangalore- 560 001" on or before 25th Oct 2017.

for Director-in-charge

ANNEXURE

Sl.No.	items	Present location
1.	Intel Pentium D cpu 3.0GHZ, 1.35GB RAM 160GB HDD, Key Board & Mouse DELL 19" TFT Monitor Windows XP SP3 and IE8 HP Branded Desktop	Met Briefing R27 system
2.	Intel Pentium D cpu 3.0GHZ, 1. GB RAM 80GB HDD, Key Board & Mouse hp 17" TFT Monitor Windows XP SP3 and IE8 HP Branded Desktop	Approach 27 system
3.	Intel Pentium D cpu 2.7GHZ, 1. GB RAM 80GB HDD, Key Board & Mouse DELL 19" TFT Monitor Windows XP SP3 and IE8 HP Branded Desktop	Tower METAR seat R27 system
4.	Intel Pentium D cpu 2.7GHZ, 512 MB RAM 160GB HDD, Key Board & Mouse HP 15" TFT Monitor Windows XP SP3 and IE8 HP Branded Desktop	Tower ATC seat R27 system
5.	Intel Pentium D cpu 2.8GHZ, 2.5GB RAM 80GB HDD, Key Board & Mouse DELL 19" TFT Monitor Windows XP SP3 and IE8 HP Branded Desktop -2 systems(server HOT & COLD)	Server room R27 system
6.	Intel xeon cpu E3110 @ 3.0 GHZ, 2GB RAM, 160GB HDD, DVD RAM, keyboard & mouse Windows server 2003 DELL 19" TFT Monitor HP Branded proliant ML110 series -2 systems(Server HOT & COLD)	Server room R09 system
7.	DELL inspiron ZiNO keyboard & mouse with DELL 19" TFT Monitor-2 systems(Briefing & Tower)	R09 SYSTEM, Met Briefing & Tower Metar Seat
8	Laptop COMPAZ 620	-

FOR DIRECTOR-IN-CHARGE